

Health Plan Functions Management

Many PACE organizations find that managing the required health plan functions is a highly challenging part of operating the program. In the early stages of PACE operation, especially, few organizations have the internal capacity to perform these complex technical functions. Yet health plan functions directly relate to payment and expenses. A PACE site's financial viability depends upon executing them successfully. Through our PACEpartners consulting service, On Lok is pleased to offer Health Plan Functions Management to fellow PACE sites. As the PACE model's founder and a leader in the PACE world, On Lok has unparalleled expertise in Health Plan Functions Management for PACE. You may obtain a variety of services, bundled or à la carte, based on your organization's needs:



Connectivity with CMS Systems

We can assist with connecting your PACE site with all CMS systems, including HPMS, FERAS, PDFS, and MARx. Our in-house experts will guide you through the set-up process and provide ongoing technical support if you need it.

Enrollment / Disenrollment

We can process the enrollment and disenrollment of your participants with CMS. We will help you reconcile enrollment information using the CMS monthly reports, MMR and MOR.

Provider Network and Contracting Support

Our Provider Relations experts can assist you to execute contracts with external providers, assess the adequacy of your provider network and evaluate the efficacy of your existing contracts. We also can support your negotiations with providers to achieve optimal value for your organization.

Claims Processing and Payment

On Lok can provide claims processing, based on negotiated fee schedules, directly for your PACE organization using our claims processing software. Our claims processing help will assure timely and accurate claims payment and reporting. We also can work with your authorization process for accurate payment or denial of payment.

Medicare Part D

We can work with you and your in-house or contracted pharmacy for data exchange needs. We can help you develop procedures for handling pharmacy data and the process for submitting all required Medicare Part D reports and data. On Lok can work directly with your PACE organization's PBM or dispensing pharmacy to collect necessary data and submit all required Medicare Part D reports and data on your behalf.

RAPS (Risk Adjustment Processing System) and PDE (Prescription Drug Event) Data

We can develop procedures for you to gather and format accurate data internally at your site, as well as work with you to address return files (e.g., error reports) and reconcile as necessary. Alternatively, we can work with your team to collect and submit all necessary data as required.

Consultation and Training



We also offer consultation and health plan management training tailored to the needs of your PACE organization. Expert and individualized health plan management training can include an introductory overview on Enrollment, Claims Management and Pharmacy Benefit Management and can assist you with assessment and problem solving related to these tasks.

For additional information contact us at (415) 292-8737 or www.pacepartners.net